

Privacy Policy

At Akuma Epic Studios and BullTrading Asset Management SAPI de CV, we value your privacy and are committed to safeguarding any information that identifies you or could identify you ("Personal Information"). We want to ensure you are informed about how we handle Personal Information and how you can exercise your privacy rights under various privacy regulations in the United States, Canada, the European Union, and other applicable jurisdictions ("Data Privacy Laws"). Our practices for handling Personal Information are in accordance with these Data Privacy Laws and this Privacy Policy ("Policy").

Children

We do not intentionally collect or process Personal Information from individuals considered minors in their respective jurisdictions ("Children"). We request that Children do not provide any Personal Information to us, and we ask others not to provide Personal Information about Children to us. If we become aware that we have inadvertently collected Personal Information from Children, we will take steps to delete that information from our records.

Data Privacy Officer and Security Practices

For any inquiries regarding our processing of your Personal Information or this Policy, please reach out to our Data Privacy Officer at:

info@bulltradingindicators.com

Building A1, Dubai Digital Park, Dubai Silicon Oasis, Dubai, United Arab Emirates

Personal Information

Akuma Epic Studios and BullTrading Asset Management SAPI de CV offer trading tools and indicators that integrate with platforms such as TradingView, among others ("Products"). These Products are available to users who create an account with us ("Clients"). In providing these Products, we may collect and process various types of Personal Information, including (1) identifiers such as your name, email address, billing address, and phone number; and (2) payment details such as credit or debit card information. Please note, however, that we do not store or have direct access to your payment information, as all transactions are handled by a third-party payment processor.

Depending on how you engage with us, we may collect Personal Information when you: (1) browse our website; (2) subscribe to our Products by creating an account; (3) communicate with us via email or the chat function on our website; or (4) otherwise interact with us.

Over the past twelve months, we have collected and processed Personal Information for the purposes outlined in this Policy.

Sensitive Information

Akuma Epic Studios and BullTrading Asset Management SAPI de CV do not intend to, and do not knowingly, process any sensitive Personal Information ("Sensitive Information"). Should we become aware of the presence of such Sensitive Information, we reserve the right to remove it from our systems.

Legal Grounds for Processing Personal Information

We process Personal Information based on our contractual and business relationships and obligations with our Clients, as well as to provide our Products. Clients provide Personal Information as part of using our Products, and we collect and process this information to fulfill our obligations. Additionally, where required by Data Privacy Laws, we will seek your consent for the processing of your Personal Information. These are the legal grounds for processing your Personal Information.

We may process your Personal Information to: (1) deliver, improve, and enhance our Products and website; (2) meet your requests when you subscribe to our Products; (3) communicate with Clients about our Products; (4) provide customer support, including responding to inquiries and feedback; (5) manage and complete transactions, including sending purchase confirmations and invoices; (6) tailor your experience on our website; (7) send you marketing and promotional materials that we believe may interest you; (8) ensure the safety and security of our Products and website; (9) comply with legal and regulatory requirements; and (10) establish, exercise, or defend our legal rights.

Disclosure of Personal Information

We do not disclose Personal Information about you to other Clients or unrelated third parties, except as necessary to provide our Products or as otherwise described below:

- When directed by you or your authorised representative
- As required by applicable law, regulation, legal process, or governmental order
- To third-party service providers necessary for the operation of our Products, including IT and security services, data hosting, and payment processing
- To professional advisors, such as lawyers, accountants, and financial consultants, when necessary
- In the event of a sale, merger, acquisition, or similar business transaction involving Akuma Epic Studios and BullTrading Asset Management SAPI de CV
- To entities conducting marketing or research activities on our behalf

Your Privacy Rights

Depending on the nature of your Personal Information and how we process it, you may have certain rights regarding our handling of your Personal Information, including:

- The right to know how your Personal Information is processed, including the categories of information we collect and their sources
- The right to know whether and how your Personal Information is shared with third parties
- The right to access or receive a copy of your Personal Information
- The right to correct or update inaccurate or incomplete Personal Information

- The right to request deletion of certain Personal Information
- The right to object to or restrict the processing of your Personal Information
- The right to opt out of the sale, sharing, or trading of your Personal Information with third parties
- The right to portability of your Personal Information in a commonly used format
- The right to withdraw your consent for processing (where processing is based on consent), without affecting the lawfulness of processing before the withdrawal
- The right to non-discrimination when exercising your privacy rights

To exercise these rights, please submit a Privacy Rights Request Form through our website. We will acknowledge receipt of your request within 10 days and will respond within 30 days, subject to any lawful extensions. Please note that certain requests may limit or prevent us from providing Products to you, in which case we will inform you in writing within 30 days. For assistance, you may also contact our Data Privacy Officer.

We will not discriminate against you for exercising any of your privacy rights, including by denying access to our Products, providing a different level or quality of Products, or suggesting that you may receive a different level or quality of Products.

Selling, Sharing, and Trading Personal Information

Except as outlined in this Policy, we do not sell, share, or trade your Personal Information with third parties. If you wish to opt out of any such activities, please submit a Privacy Rights Request Form through our website, and we will process your request as described in this Policy.

Automated Decision-Making

We do not use automated decision-making or profiling in processing your Personal Information, and we do not make decisions that affect you based on automated processes.

Retention of Personal Information

The duration for which we retain Personal Information varies based on the type of Products provided, the length and nature of our relationship with Clients, and the specific nature of the information. We strive to retain Personal Information only for as long as necessary to fulfill the purposes outlined in this Policy.

Cookies

When you visit our website, we may use cookies (small text files stored on your device) to enhance your experience. Cookies help us remember your preferences and gather information about your usage of the site, such as your IP address, browser type, and pages visited. You can decline cookies by adjusting your browser settings, but doing so may affect your ability to use certain features of the site.

Policy Updates

We reserve the right to update or modify this Policy at any time to stay compliant with applicable Data Privacy Laws.

Contact Information

For questions or concerns, please contact our Data Privacy Officer at:

info@bulltradingindicators.com

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Last Updated: 1st of September 2024